



What is Not Covered?

The following items are not covered under the Certified Pre-Owned program for first time CPO vehicles retailed prior to 1/1/2014.

Vehicle Maintenance and Upkeep

Adjustments; balancing or rotation (tires); batteries (as a stand alone repair); brake pads and rotors (discs), brake shoes and drums; engine drive belts; exhaust systems (including the catalytic converters); filters; fluid replacement of a component by itself; fuses; maintenance services; manual and SMG transmission clutch assemblies; oils, lubricants, fluids, refrigerants and coolant (except as required in the course of performing a covered repair); rubber hoses and clamps (except for air conditioning and power steering); spark plugs; strut elements/shock absorbers (dampers); tires; wheel alignment; wiper blade inserts.

Wear and Tear Only

Ball joints; bushings; center tie rod; control arms and brackets; driveshaft flex disc (guibo coupling); flywheel, ring gear and clutch disc contact area; idler and pitman arms; springs (sagging); stabilizer bar links and supports; suspension bushings; tie rod ends and adjusting sleeves; trailing arms, wishbones and thrust struts.

Note: The components listed above in the “Wear and Tear Only” section are covered for defects in materials or workmanship.

Body and Interior

Air or water leaks; body and chassis (all, including gas pressurized springs/struts, latches, locks and windcreens); body seals and gaskets; bulbs including Xenon and LEDs (instrumentation bulbs are covered); carpeting; cupholders; damage due to rust, corrosion or contamination; door brakes and checks; floor and trunk mats; headlamp and headlamp assemblies (including electrical/electronic components); headliner; lenses and lens assemblies (excluding electrical/electronic components); mirrors and mirror assemblies (including electrical/electronic components); mouldings and fasteners; paint; trim - interior and exterior (all, including the seatbelt extender arm and assembly, sunblinds including the drive motors and sun visors); wheels; wind or body noises.

The following is not covered except as noted below:

Convertible top (except for its electrical/electronic components); door handles and carriers (except for the Comfort Access electrical/electronic components); glass (except for the front rain sensor, the grid for the rear defroster/defogger and the remote; control transmitter antenna - door lock function); upholstery (except for the seat heating elements and seat occupancy sensor mat).

Accessories (Standard and Optional)

DVD players; navigation system; radio/CD/Multimedia/Cassette Player or Multi-CD changer; telephones and systems; any components of the systems noted above; all non-original equipment parts, components and accessories.