

What is Not Covered?

The following items are not covered under the elite and Certified Pre-owned program for enrolled vehicles retailed on or after 1/1/2014.

Vehicle Maintenance

Brake pads and rotors (discs), brake shoes and drums; filters; fluid replacement of a component by itself; scheduled maintenance services; spark plugs; wiper blade inserts, blade assemblies/beams.

Upkeep

Adjustments; batteries (as a stand-alone repair); engine drive belts; exhaust systems (including the gasoline engine catalytic converters, and the diesel engine “SCR” catalytic converter and particulate filter); flywheel, ring gear and clutch disc contact area; fuses; manual and “SMG” transmission clutch assemblies; oils, lubricants, fluids, refrigerants and coolant (except as required in the course of performing a covered repair); rubber engine and heater coolant hoses, vacuum hoses (including clamps and connectors); tires; tire balancing and rotation; wheel alignment.

Suspension

Ball joints; bushings; center tie rod; coil springs – sagging (except for leveling system pneumatic/hydraulic springs); control arms and brackets; driveshaft flex disc (guibo coupling); idler and pitman arms; springs; stabilizer bar links and supports; strut elements/shock absorbers (dampers); tie rod ends and adjusting sleeves; trailing arms wishbones, thrust struts; wishbones.

Body

Air leaks; body carriers, cross members, supports, braces and mounts; body panels, body shell, walls, partitions and chassis sheet metal; body noises, squeaks and rattles; body seals and gaskets; bulbs - incandescent, Xenon and LEDs; convertible top (except for electrical/electronic components); damage due to rust, corrosion or contamination; door brakes and checks; door handles and carriers (except for the “Comfort Access” electrical/electronic components); gas pressurized springs/struts; glass - side, sliding roof, rear and mirrors (except for electrical/electronic components); latch and lock mechanisms and their related components (except for electrical/electronic components); exterior moulding, trim and fasteners; paint finish; water leaks; wheels; windscreen (including the sliding roof); windshield (except for the front rain sensor); wind noises.

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Interior

Bulbs – incandescent and LEDs (except for the instrument cluster); floor and trunk mats; headliner/sliding roof liner panel; interior noises, squeaks and rattles; interior dashboards, consoles, panels, covers, vents, grills, trims and fasteners (except cupholders); seatbelt extender arm assembly (except for electrical/electronic components); sunblinds (except for electrical/electronic components); sun visors (except for electrical/electronic components); upholstery (except for seat heating elements and seat occupancy sensor mat).

Accessories (Standard and Optional)

All non-original equipment parts, components and accessories.